

Terms & Conditions

Document No:	ORG-004b	Issue No.	1	Authorised By:	L Gilbey
Document Description:	Terms & Conditions	Date Issued:	02-01-2026		

Terms & Conditions of Service

1. About Us

Legacy Authentication is a trading name of Gilbey Compliance Group Ltd (“we”, “us”, “our”). We provide independent, opinion-based authentication, verification, witnessing, and supplier approval services relating to sports memorabilia.

2. Nature of the Service (Critical Clause)

All services provided by Legacy Authentication constitute professional opinions only, based on:

- Available exemplars at the time of assessment
- Industry experience
- Comparative analysis methods
- Documented internal processes

No service provided constitutes a guarantee, warranty, or certification of authenticity.

3. No Guarantee of Authenticity

We do not guarantee that any item is authentic, genuine, original, or signed by a specific individual. Our opinion reflects likelihood only at the time the service is provided.

4. Limitation of Liability

To the fullest extent permitted by law:

4.1 Our total liability per item shall not exceed the fee paid for that item.

4.2 We shall not be liable for indirect, consequential, or economic losses, including but not limited to loss of value, resale disputes, lost profits, or reputational damage.

4.3 We are not responsible for losses arising from future expert disagreement or differing opinions.

5. Reliance & Third Parties

Our opinions are issued solely to the named client. No third party (including buyers, auction houses, online platforms, or collectors) may rely on any opinion, report, or certificate issued.

6. No Financial or Investment Advice

Our services do not constitute financial, investment, valuation, or resale advice.

7. Client Declarations

By submitting an item, the client confirms that:

- They are the lawful owner or authorised agent
- The item is not knowingly counterfeit, altered, or misrepresented
- All information supplied is accurate and complete

8. Refusal of Service

We reserve the right to refuse, withdraw, or decline service at our discretion, including where fraud, alteration, or reputational risk is suspected.

9. Fees & Payment

All fees are payable in advance and are non-refundable once work has commenced.

10. Authentication Opinion Disclaimer (Certificate Use)

All certificates and reports shall include the following disclaimer:

UNCONTROLLED WHEN PRINTED

Terms & Conditions

Document No:	ORG-004b	Issue No.	1	Authorised By:	L Gilbey
Document Description:	Terms & Conditions			Date Issued:	02-01-2026

“This document represents the professional opinion of Legacy Authentication at the date of issue. It is not a guarantee or warranty of authenticity. Authentication is subjective and opinions may differ. Liability is limited to the fee paid.”

11. Witnessing Service Terms

11.1 Scope

Witnessing confirms only that:

- A signing event was observed
- The named signer signed the item in our presence

It does not confirm intent, legal ownership, or future resale validity.

11.2 Limitations

Witnessing does not protect against:

- Post-event alterations
- Fraudulent identity
- Subsequent damage or substitution

12. Supplier Approval Scheme Terms

12.1 Nature of Approval

Supplier approval indicates that, at the time of review, a supplier demonstrated reasonable controls and practices.

12.2 No Endorsement or Guarantee

Approval does not guarantee future conduct, authenticity of all items, or commercial success.

12.3 Revocation

Approval may be withdrawn at any time without refund.

13. Complaints & Disputes

Any complaints must be raised within 14 days of service completion. Our decision following internal review shall be final.

14. Data Protection

Personal data is processed in accordance with UK GDPR. Further details are set out in our Privacy Notice.

15. Intellectual Property

All reports, certificates, marks, and methodologies remain the intellectual property of Gilbey Compliance Group Ltd.

16. Force Majeure

We are not liable for delays or failures caused by events beyond our reasonable control.

17. Severability

If any provision of these Terms is found to be unenforceable, the remaining provisions shall remain in full force and effect.

18. Governing Law & Jurisdiction

These Terms are governed by the laws of England & Wales, and the courts of England & Wales shall have exclusive jurisdiction.

19. Amendments

Terms & Conditions

Document No:	ORG-004b	Issue No.	1	Authorised By:	L Gilbey
Document Description:	Terms & Conditions	Date Issued:	02-01-2026		

We may update these Terms at any time. The version in force at the time of submission shall apply.

20. Contact

Gilbey Compliance Group Ltd
Trading as Legacy Authentication
22 Courtland Place, Maldon, Essex CM9 6YE
info@legacyauthentication.co.uk